

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement						
Environmental complaints	7 May 2025	<p>Details of Complaint:</p> <p>Complaint was received on 7 May 2025 (EPD ref.: K10/RE/00012012-25), related to the construction noise at Ma Tau Kok site (MTK), and referred by the Contractor on 27 May 2025.</p> <p>The complaint related to the construction noise is described as follows:</p> <ul style="list-style-type: none">- Complaint of daytime construction noise from a construction site next to Grand Waterfront. <p>Details of Investigation and findings:</p> <ul style="list-style-type: none">- As reported by the Contractor, the construction activity conducted and the Powered Mechanical Equipment (PME) used at MTK site on 7 May 2025 are listed as follows: <table><tr><th>Date</th><th>Construction activity during daytime</th><th>PME</th></tr><tr><td>7 May 2025</td><td>Concrete breaking at MTK from 09:00 to 17:00</td><td>Hydraulic breaker x 1</td></tr></table> <ul style="list-style-type: none">- Based on the monitoring results on 9 May 2025, the monitoring results complied with the criteria stipulated in EIAO-TM. No exceedance of limit level was recorded.- From the results of the compliance check, no non-compliance was found under the conditions in the granted CNPs.- The operated PME with noise mitigation measures by the Contractor as follow:<ul style="list-style-type: none">• Acoustic sheet was wrapped on the breaker head of the hydraulic breaker as noise mitigation measure to reduce the noise generated from Concrete breaking at MTK.• Noise barrier was erected near Grand Waterfront. <p>Conclusion:</p> <ul style="list-style-type: none">- As the complaint regarding noise from MTK was on 7 May 2025, the construction works conducted on 7 May 2025 at MTK were investigated.- As confirmed by the Contractor, one (1) hydraulic breaker was used at the same time at MTK from 09:00 to 17:00 on 7 May 2025.- No exceedance of limit level of noise was recorded at the EM&A stations on 9 May 2025.- Noise mitigation measures under the EM&A Manual and CNMMP were implemented on the PMEs at MTK.- Therefore, there was no non-compliance of the Project regarding noise impact from construction site. <p>Recommendations:</p> <ul style="list-style-type: none">- Ensure all construction activities to be carried out in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO) and Noise Control Ordinance (NCO) (Cap. 400).- Suggest reconsidering and rearranging the construction programme to minimize the noise nuisance to the public.	Date	Construction activity during daytime	PME	7 May 2025	Concrete breaking at MTK from 09:00 to 17:00	Hydraulic breaker x 1	Closed	2	77
		Date	Construction activity during daytime	PME							
7 May 2025	Concrete breaking at MTK from 09:00 to 17:00	Hydraulic breaker x 1									

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	8 May 2025	<p>Details of Complaints: Complaint was received by 1823 on 8 May 2025 (1823 ref.: CASE#3-8722787393), related to the dust nuisance caused by paving block works near the public toilet, and referred by the Contractor on 12 May 2025. The complaint related to the air (construction dust) is described as follows:</p> <ul style="list-style-type: none"> - Complaint regarding dust nuisance caused by paving block works near the public toilet. <p>Details of Investigation and findings:</p> <ul style="list-style-type: none"> - As 1823 received the complaint regarding dust nuisance from construction works near the public toilet on 8 May 2025, the construction works conducted on 8 May 2025 were investigated. - As reported by the Contractor, the paving block works was conducted on 8 May 2025. The blocks cutter was used in the work. - No non-compliance was recorded based on the monitoring data of air quality at the EM&A station on 3 and 9 May 2025. - According to ET's in-situ observation during the monitoring at the EM&A station, no dust generation or emission from site activities was observed at E-A14a and additional monitoring station. - The regular site inspection was conducted by ER, Contractor and ET at 09:30 on 14 May 2025 (Wednesday). The works had already been completed, and no adverse observation for construction dust recorded during the site inspections. <p>Mitigation Measures Undertaken by the Contractor:</p> <ul style="list-style-type: none"> - As reported by the Contractor, the same mitigation measures for minimizing the construction dust nuisance were implemented for all of the related construction works including as follow: - Water spray was provided when hydraulic breakers were breaking and cutting blocks. - As the works had been completed at the related area, mitigation measures for minimizing the construction dust nuisance were also implemented during the related works near public toilet. <p>Conclusion:</p> <ul style="list-style-type: none"> - The complaints regarding dust nuisance caused by paving block works near the public toilet were received by 1823 on 8 May 2025 and referred by the Contractor on 12 May 2025. - Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from construction works to public. The monitoring results at the EM&A stations on 3 and 9 May 2025. had also complied with the criteria stipulated in EIAO-TM and relevant requirements in EM&A Manual. <p>Recommendations:</p> <ul style="list-style-type: none"> - Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO), Air Pollution Control (Construction Dust) Regulation (Cap.311R). 	Closed		

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		<ul style="list-style-type: none"> - Review the effectiveness of mitigation measures for dust control at the site regularly to minimize the dust nuisance from the site to public and enhance the performance of the measures based on the variation of construction if that is necessary. - Ensure that sufficient water spraying is provided for all dusty activities, exposed area and haul road. - Keep communication channels available and maintain the relationships with the nearby stakeholders. 			
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0