

Complaint Log on Reporting Month (March 2025)

Log Ref.	Location	Received Date	Details of Complaint/warning/ summon and prosecution	Investigation/ Mitigation Action	Status
EC008_CKRB EM20250312_ 009	HVB	12 March 2025	A complaint was received from 1823 on 12 March 2025 regarding white smoke being exhausted from the ventilation building at Ho Man Tin Site.	<p>According to the investigation by ET, the white smoke is due to the accumulated construction dust instantly drawn out by the TVFs. There is no continuous air impact from the site to the sensitive receiver.</p> <p>The Contractor took up mitigation measures immediately. Water-spraying fog cannons have been placed near the concerned louvres to prevent the construction dust particles from becoming airborne. The contractor will also clean the plenum room before testing to reduce the construction dust drawn out by the TVFs.</p>	No further comment from the complainant and EPD.

**Remarks:** No environmental warning/summon and prosecution were received in the reporting period.

**Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Site Location	Frequency	Cumulative	Details
March 2025	Kai Tak East	Environmental Complaint Statistics		
		0	3	N/A
		Environmental Non-compliance Statistic		
		0	0	N/A
		Environmental Summon and Prosecution Statistic		
		0	0	N/A
	Yau Ma Tei West	Environmental Complaint Statistics		
		0	0	N/A
		Environmental Non-compliance Statistic		
		0	0	N/A
		Environmental Summon and Prosecution Statistic		
		0	0	N/A
	Ho Man Tin	Environmental Complaint Statistics		
		1	5	EC008_CKRBEM20250312_009
		Environmental Non-compliance Statistic		
		0	0	N/A
		Environmental Summon and Prosecution Statistic		
		0	0	N/A