

Appendix E

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table E-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC204_CKRCT20250320_833	20 th March 2025	The Contractor Hotline	The Contractor & Engineer	Noise Nuisance generated from Ma Tau Kok Construction Site	<p>One (1) complaint was received on 20th March 2025 from resident of Grand Waterfront. The complainant complained about the noise nuisance caused by the concrete breaking works at Ma Tau Kok Site. He requested for noise mitigation measures to reduce the nuisance.</p> <p>According to the information provided by the ET under Contract No. HY/2014/07 Central Kowloon Route – Kai Tak West, construction noise monitoring was conducted at the monitoring location E-N12a, 19 Hing Yan Street and E-N21a, Block B of Merit Industrial Centre (Annex A) in March 2025 in accordance with the requirement set out in the EM&A Manual. The noise monitoring results in March 2025, as shown</p>	Investigation report was finalized on 28 March 2025.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>in Annex B, complied with the noise criteria stipulated in EIAO-TM.</p> <p>Breaker was wrapped up with sound proofing canvas for noise reduction (Annex C).</p> <p>An extra movable noise barrier was provided for breaker during breaking works (Annex C).</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and audit the noise mitigation measures implemented on-site by ET and RSS.</p>	

Table E-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	1	0	0
Cumulative Project-to-Date	208	0	0

Table E-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	160	0

Note:

No construction noise monitoring was conducted in the reporting month as the site had been handed over to Contract No. HY/2019/13 on 30 December 2023. Impact monitoring at M-A3/ M-N3 has been conducted by Environmental Team (HY/2019/13) since January 2024. The monitoring results at M-A3 and M-N3 are presented in the monthly EM&A Report prepared by Contract No. HY/2019/13.