

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	31 May 2023	<p>Environmental Complaint No.: EC-067</p> <p>Details of Complaints:</p> <p>The Complaint case was received by Environmental Protection Department (EPD) on 23 May 2023. The case was related to the water concerns as follows:</p> <ul style="list-style-type: none"> - Complaint of mud spillage onto the sea during transferring to derrick barge at construction site near Kowloon City Ferry Pier. <p>Details of Investigation and findings:</p> <ul style="list-style-type: none"> - As reported by the Contractor, The construction activities on 23 May 2023 were excavation of soil material and transferring of excavated material onto barges. - The suitable size of the tarpaulin sheet was located at the properly location while transferring mud into the derrick barge on 18, 30 and 31 May 2023, and no muddy water was observed on the sea. - The regular site inspections were conducted by ER, ET, IEC and Contractor at 09:30 on 24 May 2023 (Wednesday), and regular site inspections were conducted by ER and Contractor with EPD had carried out the complaint investigation at 09:30 on 31 May 2023 (Wednesday). There was no adverse comment during the site inspections respectively. <p>Conclusion:</p> <ul style="list-style-type: none"> - It is considered that the proper mitigation measures for the marine works were implemented and provided by the Contractor. In additional, no adverse observation was recorded during the regular site inspection by ER, ET and Contractor. The potential source for the muddy plume was not caused from the project. This complaint is not considered to be project related. 	Closed	1	68

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	9 June 2023	<p>Environmental Complaint No.: EC-068</p> <p>Details of Complaints:</p> <p>Complaint was received by EPD on 31 May 2023 (EPD ref.: K19/RE/00013488-23), related to the silt/mud accumulation on the new road connecting Shing Fung Road and Shing Kai Road, and referred by the Contractor on 9 June 2023.</p> <p>Details of Investigation and findings:</p> <ul style="list-style-type: none"> - As the EPD received the complaint regarding silt/mud accumulation on the new road connecting Shing Fung Road and Shing Kai Road caused by vehicles from construction sites nearby on 31 May 2023, the construction works conducted on 31 May 2023 was investigated. - As reported by the Contractor, the construction activities on 31 May 2023 as included: Road pavement at underpass, depressed road and C&C tunnel; Cut-of drain construction at cut & cover tunnel and at-grade road; and Waterproofing at Underpass Roof. Besides, total 74 No. of truck trips for soil delivery was recorded for KTW project on 31 May 2023. - No non-compliance was recorded based on the monitoring data of air quality at the EM&A station and additional monitoring station at second refuge floor of Grand Waterfront on 29 May 2023 and 3 June 2023. - According to ET's in-situ observation during the monitoring at the EM&A station, no dust generation or emission from site activities was observed at E-A14a and additional monitoring station. - The regular site inspection was conducted by ER, Contractor and ET at 09:30 on 24 and 31 May 2023 and 7 and 14 June 2023 (Wednesday). The dump trucks were observed using wheel washing facility before leaving construction site, and there was not any silt/mud was observed on the road after the wheel washing facility in the construction site area. <p>Conclusion:</p> <ul style="list-style-type: none"> - The complaint regarding silt/mud accumulation on the new road connecting Shing Fung Road and Shing Kai Road caused by vehicles from construction sites nearby on 31 May 2023. - Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from KTW site to public. The monitoring results at the EM&A stations and additional environmental monitoring station at the Grand Waterfront on 29 May 2023 and 3 June 2023 had also complied with the criteria stipulated in EIAO-TM and HKAQO. - Moreover, there was no adverse observation for construction dust recorded during the site inspection on 24 and 31 May 2023 and 7 and 14 June 2023. - Therefore, the complaint on construction dust was non-project related. 	Closed		
Notification of	--	--	--	0	0

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
summons					
Successful prosecutions	--	--	--	0	0