

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC017_CK RCT20200 622_059	22 June 2020	1823	The Contractor & Engineer	Noise	<p>A resident from Ultima complained about the noise nuisance from the reverse signal alarm of vehicles at Ho Man Tin construction site around 08:00. The complainant had previously shown his/ her concern regarding the noise nuisance via the Project hotline. The complainant was not satisfied with the reply from the Highway Department and his/ her concern was not addressed.</p> <p>Based on the information from Contractor, the daytime activities from 07:00 – 19:00 on 22nd June 2020, mainly included general lifting, earthwork, tunnel activities, installation of gantry crane, construction of spoil basin and noise enclosure, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>ET conducted construction noise monitoring (Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3) in June 2020, in accordance with the requirement set out in the EM&A Manual. The noise monitoring result carried out in June 2020 complied with the noise criteria stipulated in EIAO-TM.</p>	Investigation report was finalized on 2 July 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>ET conducted weekly site inspection on 16 June 2020 and 23 June 2020 (with IEC), no particular observation and recommendation was made regarding the construction noise from the inspection team.</p> <p>The following mitigation measures and site arrangement were taken to reduce noise nuisance:</p> <ul style="list-style-type: none"> • Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the noise mitigation measures implemented on site by ET and RSS, such as sequencing the operation of construction plants to minimize noise from construction site; • Construction of noise enclosure was undergoing and expected to be completed in Q3 of 2020 at soonest to minimize the noise nuisance to the public; • The Contractor was agreed to start the site operation not early than 08:00; • The Contractor was agreed to instruct all vehicles to leave the site using Gate no.3 at Chung Hau Street after 10:00 to minimize the frequency of reverse driving; 	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<ul style="list-style-type: none"> Mucking out activity will be re-arranged in July 2020 using gantry crane and the new temporary spoil basin near Gate no. 2 at Fat Kwong Street to minimize the frequency of reverse driving. <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the main contractor, the main contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.</p> <p>The main contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the noisy works to the nearby residents.</p>	
EC018_CK RCT20200 627_062	27 June 2020	Contract Complaint Hotline	The Contractor & Engineer	Landscape and Visual	Residents from Cascades complained about light pollution generated from three spotlights on the Ho Man Tin construction site near Chung Hau Street and Fat Kwong Street. Complainants requested the contractor to follow up on the case and provided	Investigation report was finalized on 8 July 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>appropriate responses.</p> <p>Based on the information from the main contractor, three spotlights were located near Chung Hau Street. Three spotlights were relocated immediately after receiving the complaint to minimize the nuisance from the spotlights to the nearby sensitive receivers.</p> <p>ET conducted weekly site inspection on 23 June 2020 (with IEC) and 30 June 2020, no particular observation and recommendation was made regarding the landscape and visual impact from the inspection team.</p> <p>The main contractor was reminded that all lighting in the construction site shall be carefully control to minimize light pollution and night-time glare to nearby residences.</p>	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	2	0	0
Cumulative Project-to-Date	18	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	1	0
	Cumulative Project-to-Date	15	0