

## Appendix J

### Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	23 Dec 2022, 29 Dec 2022  And 6 Jan 2023	<p><b>Environmental Complaint No.: EC-058</b></p> <p><b>Details of Complaints:</b></p> <p>The complaint related to the construction dust generated at San Ma Tau Street, which described as follows:</p> <p><u>Date of Complaint received: 23 December 2022</u></p> <ul style="list-style-type: none"> <li>- This is to complaint the dump trucks were not covered when leaving construction site at San Ma Tau Street nearby Grand Waterfront and caused soil leakage and dust arising. Recommend to clean up the road, provide watering or cover before leaving construction site.</li> </ul> <p><u>Date of Complaint received: 29 December 2022</u></p> <ul style="list-style-type: none"> <li>- Complaint of dusty environment at San Ma Tau Street caused by construction sites near Grand Waterfront.</li> </ul> <p><u>Date of Complaint received: 6 January 2023</u></p> <ul style="list-style-type: none"> <li>- The dump trucks access the construction site by daily and cause dust arising at San Ma Tau Street. Recommend cleaning the road nearby the construction site by daily.</li> </ul> <p><b>Details of Investigation and findings:</b></p> <p>A. According to the information provided by the Contractor, The excavation and ELS installation activities were conducted on 23 and 29 December 2022, and 6 January 2023 at MTK Main Site; Besides, there were 66, 61 and 93 trips of rock and soil were transported from MTK on 23, 29 December 2022, and 6 January 2023 respectively.</p> <p>B. No non-compliance was recorded based on the monitoring data of air quality at the EM&amp;A station and additional monitoring station at second refuge floor of Grand Waterfront on 23 and 29 December 2022, 4 and 10 January 2023.</p> <p>C. Mitigation measures for minimizing the construction dust nuisance were implemented at MTK site, including mechanical cover of the dump trucks were all closed before leaving the site; Wheel washing at the entrance; and regular watering on site exposed area.</p> <p><b>Conclusion:</b></p> <ul style="list-style-type: none"> <li>- A complaint regarding construction noise from construction activities from the site near Grand</li> </ul>	Closed	5	60

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	<p>Waterfront was received by 1823 on 8 January 2023, and referred by Contractor on 11 January 2023.</p> <ul style="list-style-type: none"> <li>- As confirmed by the Contractor, five water pumps, eight water pumps with SWL ≤ 70dB(A) and one wastewater treatment plant were used at MTK from 08:00 to 18:00 on 8 January 2023. One cherry picker and one crawler crane with 105dB(A) QPME label were used at UWT from 09:00 to 18:00 on 8 January 2023.</li> <li>- The complaints regarding construction dust arising from the construction sites and the associated dump trucks operation were received on 23 and 29 December 2022, and 6 January 2023. Both referred by the Contractor on 11 and 27 January 2023 respectively.</li> <li>- Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from MTK site to public. The monitoring results at the EM&amp;A stations and additional environmental monitoring station at the Grand Waterfront on 23 and 29 December 2022, 4 and 10 January 2023 had also complied with the criteria stipulated in EIAO-TM and HKAQO.</li> <li>- Moreover, there was no adverse observation for construction dust recorded during the site inspection on 21 and 28 December 2022, 4 and 11 January 2023.</li> <li>- Therefore, the complaints on construction dust were non-project related.</li> </ul>			
8 Jan 2023	<p><b>Environmental Complaint No.: EC-059</b></p> <p><b>Details of Complaints:</b></p> <p>The complaint related to the noise from construction activities, which described as follows:</p> <ul style="list-style-type: none"> <li>- Complainant said that noise from the construction activities at the site near Grand Waterfront caused noise nuisance in the morning on public holiday on 8 January 2023.</li> </ul> <p><b>Details of Investigation and findings:</b></p> <p>A. According to the information provided by the Contractor, the Water pumping activity was conducted at MTK 08:00 – 18:00 and the assembly of excavation and lateral support (ELS) activity was conducted at Stage 2 UWT 09:00 – 18:00 on 8 January 2023.</p> <p>Valid Construction Noise Permits (CNP no.: GW-RE0736-22 (MTK) and GW-RE1101-22 (UWT)) had been granted from EPD to cover the operation time of powered mechanical equipment (hereinafter PMEs) during the restricted hours by different groups and conditions.</p>	Closed		

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	<p>According to the information confirmed by the Contractor, some PME's were used for construction works at site during the restricted hours.</p> <p>From the results of the compliance check, no non-compliance was found under the conditions in the granted CNPs. Besides, operated mobile crane also obtained the Quality Powered Mechanical Equipment Label (QPME) showing a Sound Power level of ≤105dB(A).</p> <p><b>Conclusion:</b></p> <ul style="list-style-type: none"> <li>- It is considered that the noise mitigation measures had been implemented properly by the Contractor to comply with the terms and conditions under the valid CNPs for the works conducted during the restricted hours. Besides, no non-compliance was found on the compliance check with PME lists based on the Contractor's information.</li> <li>-</li> <li>- Therefore, the complaint on the construction noise from Ma Tau Kok and Stage 2 Under Water Tunnel was non-project related.</li> </ul>			
19 Jan 2023	<p><b>Environmental Complaint No.: EC-060</b></p> <p><b>Details of Complaints:</b></p> <p>The complaint related to the construction dust generated at Shing Fung Road nearby Kai Tak Site entrance, which described as follows:</p> <p><u>Date of Complaint received: 23 December 2022</u></p> <ul style="list-style-type: none"> <li>- -Complaint of dusty environment at the new road connecting Shing Fung Road and Shing Kai Road caused by vehicles from construction sites nearby.</li> </ul> <p><b>Details of Investigation and findings:</b></p> <p>A. According to the information provided by the Contractor, there were 100 trips of rock and soil were transported from and to Kai Tak stockpile on 19 Jan 2023.</p> <p>B. No non-compliance was recorded based on the monitoring data of air quality at the EM&amp;A station and additional monitoring station at second refuge floor of Grand Waterfront on 16 and 21 January 2023.</p> <p>C. Mitigation measures for minimizing the construction dust nuisance were implemented at KTW site, Sprinklers were installed along the haul road; the silt were removed regularly; The automatic wheel washing facility was installed and arrange workers to wash the wheels.</p> <p><b>Conclusion:</b></p> <ul style="list-style-type: none"> <li>- The complaints regarding construction dust</li> </ul>			

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		<p>generated at Shing Fung Road nearby Kai Tak Site entrance was received by EPD on 19 January 2023 and referred by the Contractor on 3 February 2023.</p> <ul style="list-style-type: none"> <li>- - Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from KTW site to public. The monitoring results at the EM&amp;A stations and additional environmental monitoring station at the Grand Waterfront on 16 and 21 January 2023 had also complied with the criteria stipulated in EIAO-TM and HKAQO.</li> <li>- - Moreover, there was no adverse observation for construction dust recorded during the site inspection on 18 and 26 January 2023.</li> <li>- - Therefore, the complaints on construction dust were non-project related.</li> </ul>			
<b>Notification of summons</b>	--	--	--	0	0
<b>Successful prosecutions</b>	--	--	--	0	0