

**Appendix J
Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions**

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	10 Dec 2022	<p>Environmental Complaint No.: EC-056</p> <p>Details of Complaints:</p> <p>The complaint related to the noise from construction activities, which described as follows:</p> <ul style="list-style-type: none"> - The complainant suggested that the noise level generated from construction work at To Kwa Wan New Pier area exceeded the required noise standard level. <p>Details of Investigation and findings:</p> <p>A. According to the information provided by the Contractor, construction noise was generated from the excavation and ELS installation activities on 8 to 10 December 2022 at MTK Main Site; drilling and reinstate activities on 8 and 10 December 2022 at TTA Area; drilling, Grouting, Seawall Demolition and ELS installation activities on 8 to 10 December 2022 at Stage 2 Marine Platform. No signification noise impact was generated on 9 December 2022 at TTA Area.</p> <p>B. As reported by the Contractor, acoustic barriers were erected and QPME labels were labeled for all PMEs at MTK Main site.</p> <p>C. Based on the monitoring results on 9 and 15 December 2022, all monitoring results were below the criteria stipulated in EIAO-TM. No exceedance of limit level was recorded.</p> <p>D. The regular site inspection was conducted by ER, Contractor and ET at 09:30 on 14 December 2022 (Wednesday). There was no adverse observation on noise from construction activities during the site inspection.</p> <p>Conclusion:</p> <ul style="list-style-type: none"> - No exceedance of limit level of noise was recorded at the EM&A stations and additional monitoring stations at Grand Waterfront. - Noise mitigation measures were implemented on the PMEs at MTK Main Site. - Therefore, the complaint on the construction noise from the Kai Tak West was non-project related. 	Closed	2	57

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
	18 Dec 2022	<p>Environmental Complaint No.: EC-057</p> <p>Details of Complaints: The complaint related to the noise from construction activities, which described as follows: - Ms. Wong, the complainant who lives in Tower 3, Grand Waterfront (below 25/F) described that she and her neighbour heard a very loud noise which seems generated by heavy machine hitting the ground in early Sunday morning at around 7-9am and she claimed that the noise last for around 5 minutes. She requested the project team to keep the noise at a low level, especially at the time before 8am.</p> <p>Details of Investigation and findings: A. According to the information provided by the Contractor, no construction activity was conducted at MTK Main Site at 07:00 – 09:00 on 18 December 2022.</p> <p>Conclusion: - No construction activity was conducted at MTK Main Site at 07:00 – 09:00 on 18 December 2022. - Therefore, the complaint on the construction noise from the Kai Tak West was non-project related.</p>	Closed		
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0