

# Appendix K

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Cumulative Statistics on  
Exceedances, Complaints,  
Notifications of Summons and  
Successful Prosecutions

**Table K-1 Environmental Complaints Log**

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC038_ CKRCT2 020120 8_135	8 December 2020	Contract Complaint Hotline	The Contractor & Engineer	Dust and Noise	<p>A resident of Maidstone Road complained about noise nuisance and dust emission generated from the Maidstone Road construction site. The complainant requested that related works should be stopped as soon as possible.</p> <p>According to the investigation information provided by the Contractor, water barriers were erected to barricade the site boundary at Maidstone Road. It was found that a truck was removing debris at Maidstone Road outside the Contract site boundary and the water barriers on 8th December 2020, where the truck did not belong to the Project. No construction activities from Contract No. HY/2018/08 were conducted outside the work boundary at Maidstone Road on 8th December 2020. Meanwhile, the related works as shown in were conducted out of the barricaded works area. Therefore, the complaint was not Project-related.</p>	Investigation report was finalized on 23 December 2020.
EC039_ CKRCT2 020121 1_142	11 December 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>A resident of Cascades complained about the noise nuisance of chiseling noise and the noise by loading rock debris to the dump trucks at the exit gate at Ho Man Tin Site towards Chung Hau Street from 08:00 to 17:45 hours. This situation had seriously affected the complainant. Meanwhile, the complainant observed that the</p>	Investigation report was finalized on 23 December 2020.

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					<p>dump trucks were loaded outside the noise enclosure. He/she doubted the noise level was exceeded the statutory standard. Therefore, the complainant questioned the effectiveness of the noise enclosure.</p> <p>The complainant requested the Contractor to follow up on the case and requested more details of the construction work (i.e. construction works schedule, the reasons for installing noise enclosure and any other alternative locations for the loading process.) and the noise mitigation measures that would be undertaken.</p> <p>According to the information provided by the Contractor, no breaking works were involved during the mucking out activities. All mucking out activities were carried out from 07:30 to 18:00 inside the noise enclosure. Due to the site constraint, the mucking out activities have to be carried out near the Chung Hau Street site exit. Moreover, the photo records from the Contractor (Annex B) shown that it is unavoidable to maintain the enclosure opened to allow loading of spoil to the dump truck.</p> <p>Based on the information from the main contractor, the daytime activities from 07:00 – 19:00 on 7<sup>th</sup> and 11<sup>th</sup> December 2020, mainly</p>	

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					<p>included mucking out activities, general lifting, earthwork, tunnel activities, construction of spoil basin, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>ET conducted construction noise monitoring (Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3) in December 2020, in accordance with the requirement set out in the EM&amp;A Manual. The noise monitoring results carried out in December 2020 complied with the noise criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspection on 1<sup>st</sup> December 2020 and 8<sup>th</sup> December 2020, no particular observation and recommendation was made regarding the construction noise from the inspection team.</p> <p>The following mitigation measures and site arrangement were taken to reduce noise nuisance:</p> <ul style="list-style-type: none"> <li>• Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the noise</li> </ul>	

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					<p>mitigation measures implemented on site by ET and RSS, such as sequencing the operation of construction plants to minimize noise from construction site;</p> <ul style="list-style-type: none"> <li>• The Contractor has used Quality Powered Mechanical Equipment (QPME) on-site as much as possible (e.g. excavator).</li> <li>• The Contractor was agreed to arrange erect acoustic screen to minimize the noise nuisance.</li> <li>• The Contractor was agreed to close the enclosure door after mucking out activities.</li> <li>• The Contractor was agreed to erect the noise screen at the mucking out area.</li> </ul> <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the main contractor, the main contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/</p>	

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					more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.	
EC040_CKRCT2 020122 8_151	28 December 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>Residents of Cascades complained about the noise nuisance generated by loading rock debris to the dump trucks at the exit gate at Ho Man Tin Site towards Chung Hau Street. This situation had seriously affected the complainants. Meanwhile, the complainants observed that all dump trucks were loaded outside the noise enclosure. They questioned the effectiveness and the reasons for building the noise enclosure.</p> <p>The complainants strongly requested the Contractor to follow up on the case and requested more details of the construction work (i.e. construction works schedule, improved mitigation measures, any other alternative locations for the loading process.) and the noise mitigation measures that would be undertaken.</p> <p>According to the information provided by the Contractor, due to the site constraint, the mucking out activities have to be carried out</p>	Investigation report was finalized on 5 January 2021.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>near the Chung Hau Street site exit. Moreover, the photo records from the Contractor show that it is unavoidable to maintain the enclosure opened to allow loading of spoil to the dump truck.</p> <p>Based on the information from the main contractor, the daytime activities from 07:00 – 19:00 on 22<sup>nd</sup>, 24<sup>th</sup> and 28<sup>th</sup> December 2020, mainly included mucking out activities, general lifting, earthwork, tunnel activities, construction of spoil basin, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>ET conducted construction noise monitoring (Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3), in December 2020, in accordance with the requirement set out in the EM&amp;A Manual. The noise monitoring results carried out in December 2020 complied with the noise criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspection on 15<sup>th</sup></p>	

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					<p>December 2020 and 29<sup>th</sup> December 2020, the Contractor was reminded that adequate noise mitigation measure shall be provided during the loading of rock debris at Chung Hau Street on 15<sup>th</sup> December 2020.</p> <p>The Contractor carried out self-monitoring on 28<sup>th</sup> December 2020 at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3), from 17:04 to 17:34 hours. The result complied with the noise criteria 70 dB(A) for school area .</p> <p>The following mitigation measures and site arrangement were taken to reduce noise nuisance:</p> <ul style="list-style-type: none"> <li>• Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the noise mitigation measures implemented on site by ET and RSS, such as sequencing the operation of construction plants to minimize noise from construction site;</li> <li>• The Contractor has used Quality Powered Mechanical Equipment (QPME) on-site as much as possible (e.g. excavator).</li> <li>• The Contractor was agreed to install a</li> </ul>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>plastic cushion layer for the dump truck skip to reduce the noise nuisance.</p> <ul style="list-style-type: none"> <li>• The Contractor was agreed to close the enclosure door after mucking out activities.</li> <li>• The Contractor was agreed to erect the noise screen at the mucking out area.</li> </ul> <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the Contractor, the Contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.</p> <p>The Contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detailed information of the work nature and inform in advance of the noisy works to the nearby residents.</p>	

**Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities**

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	3	0	0
Cumulative Project-to-Date	40	0	0

**Table K-3 Cumulative Statistics on Monitoring Exceedance**

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	3	0
	Cumulative Project-to-Date	31	0