

## Appendix L

## Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	28 December 2018  (Referred by the Contractor on 04 January 2019)	<p><b>Environmental Complaint No:</b> EC-006-CKRKTW20181228_01_C011</p> <p><u>Details of Complaint:</u> A complaint was received by Highway Department on 28 December 2018. The complaint was referred by the Contractor on 04 January 2019 regarding to fugitive dust generation for construction site of San Ma Tau Street at Ma Tau Kok.</p> <p><u>Details of Investigation and findings:</u> Regular weekly site inspection carried out at Ma Tau Kok by the ET on 19 and 27 December 2018. Mitigation measure for the potential air nuisance source were implemented by Contractor, such as proper cover was provided on the stockpiles and the water spraying was provided regularly and most of the surface at Ma Tau Kok was paved.</p> <p>It is considered that the potential source of air nuisances from the site was minimized by the proper mitigation measure. In conclusion, the air nuisance in this case was considered to be not project related. However, the mitigation measures should be reviewed daily before commencement of and during construction</p>	Closed	2	7
	28 December 2018  (Referred by the Contractor on 04 January 2019)	<p><b>Environmental Complaint No:</b> EC-007-CKRKTW20181228_01_C012</p> <p><u>Details of Complaint:</u> A complaint was received by Highway Department on 28 December 2018. The complaint was referred by the Contractor on 04 January 2019 regarding muddy water from construction site in San Ma Tau Street at Ma Tau Kok on 24 December 2018.</p> <p><u>Details of Investigation and findings:</u> The investigation is undergoing and the result will be report in next report.</p>	Undergoing		
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0