

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	14 Apr 2023	<p>Environmental Complaint No.: EC-065</p> <p>Details of Complaints:</p> <p>The Complaint case was received by 1823 on 6 April 2023 and referred by Contractor on 14 April 2023, which related to the noise nuisance concern as follows:</p> <ul style="list-style-type: none"> - The noise nuisance came from the construction site at 22:50 on 1 April 2023. <p>Details of Investigation and findings:</p> <ul style="list-style-type: none"> - According to the information on the complaint, the noise nuisance came from the construction site at 22:50 on 1 April 2023. Therefore, the construction activities conducted during the above period will be investigated. - As reported by the Contractor, No PME was used after 22:00 at Stage 2 UWT. One hand-held rock splitter and one air blower were used under traffic deck and one air blower was used at deck surface until 23:00 at MTK. - The PMEs were operated in according to granted CNP "GW-RE0248-23" Group E. - A bunch of rebar tie wire was found stuck inside one of the working air blower on the night which lead to the abnormal noise. - Mitigation measures for the noise nuisance source were implemented by the Contractor at MTK and Stage 2 UWT to comply with the requirement of the CNP compliance during midnight and early morning. <p>Conclusion:</p> <ul style="list-style-type: none"> - The complaints regarding construction noise from construction site was received on 6 April 2023 and referred by Contractor on 14 April 2023. According to the investigation findings, all PMEs were operated in according to granted CNP conditions, the abnormal noise was concluded to be generated by rebar tie wire accidentally stuck inside the working air blow. Recommendations will be proposed to prevent such accident occurred again. 	Closed	2	66

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
	24 Apr 2023	<p>Environmental Complaint No.: EC-066</p> <p>Details of Complaints:</p> <p>The Complaint case K10/RE/00009527-23 was received by Environmental Protection Department (EPD) on 14 April 2023. The case was related to the air (odour) concerns as follows:</p> <ul style="list-style-type: none"> - Complaint of malodour from the construction site near Kowloon City Ferry Pier affecting the residents of Grand Waterfront. The complaint was regarding odour emitted during daytime and nighttime on 12 March 2023, and the odour was found at GWF on 12 April 2023. <p>Details of Investigation and findings:</p> <p>Air (Odour)</p> <ul style="list-style-type: none"> - According to the information on the complaints, the case was follow-up complaint on case (3-7628935075) and complained the odour nuisance on 12 April 2023. - As reported by the Contractor, Excavation of alluvium and ELS installation at Stage 2 Marine Platform were conducted on 12 April 2023. All of the marine sediment excavation was completed in March 2023. - Regarding the odour issue, the de-odour agent was sprayed while excavating seawall area in March 2023. - The de-odour agent was sprayed while excavating stage 2 under water tunnel in April 2023. - The site inspection at 25/F of Grand Waterfront was conducted by CKR's PR, Contractor and ET at 09:00 on 6 April 2023. There was no adverse observation for odour smelling during the site inspection. - Regarding the emission from derrick lighter, its air filter had been replaced. - Filter checking and replacement were updated regularly. - The regular site inspections were conducted by ER, Contractor and ET at 09:30 on 15 March 2023 and 12 and 26 April 2023 (Wednesday). There was no adverse observation for odour smelling during the site inspections. <p>Conclusion:</p> <ul style="list-style-type: none"> - The complaints regarding air (Odour) from construction site were received on 12 March 2023 and 12 April 2023, and referred by Contractor on 24 April 2023. - Mitigation measures were implemented properly by the Contractor to minimize the odour nuisance from Stage 2 UWT to public. 	Closed		
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0