

Appendix J

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints (Outstanding investigation in March 2022 - 1 of 1)	30/3/2022 (Referred by Gammon Construction Limited on 30/3/2022)	Environmental Complaint No: EC-049-K10/RE/00005925-22 <u>Details of Complaint</u> The complaint (EPD ref.: K10/RE/00005925-22) was received by Environmental Protection Department on 30/3/2022 and referred by Gammon Construction Limited on 30/3/2022. The complaint related to the noise concern was described as follows: Date of Complaint received: 30/3/2022 Details of Complaint: <ul style="list-style-type: none"> - Complaint of <u>noise</u> nuisance arising from pipe piling and sheet piling works during daytime affecting the residents. - Please ensure the works fulfill the relevant environmental legislation and conditions stipulated in the valid construction noise permit. - Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site A. <u>Details of Investigation and findings:</u> <ul style="list-style-type: none"> - Construction noise would be generated from the pipe piling and sheet piling works from 29/3/2022 to 30/3/2022 at Ma Tau Kok (MTK) and Stage 2 Under Water Tunnel (UWT) B. <u>EM&A Monitoring for Construction Noise</u> <ul style="list-style-type: none"> - Based on the monitoring results on 29/3/2022, all monitoring results were under the criteria stipulated in EIAO-TM. No exceedance of limit level was recorded. C. <u>Noise Mitigation Implemented by the Contractor</u> <ul style="list-style-type: none"> - To comply with the requirement of the approved Construction Noise Mitigation Measures Plan, acoustic barriers were erected for all the PMEs at MTK site and for the piling activities that are close to NSR at Stage 2 UWT. D. <u>Conclusion:</u> <ul style="list-style-type: none"> - No exceedance of limit level of noise was recorded at the EM&A stations and additional monitoring stations. - Noise mitigation measures were implemented at MTK site and Stage 2 UWT. - Therefore, the complaint on the noise from pipe piling and sheet piling works was non-project related. E. <u>Recommendations:</u> <ul style="list-style-type: none"> - Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO) and Noise Control Ordinance (NCO) (Cap. 400). - Suggest reconsidering and rearranging the construction programme to minimize the nuisance to the public. 	Outstanding investigation item on March 2022, and the investigation was completed and closed	3	52

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
<p>Environmental complaints (1 of 3)</p>	<p>3/4/2022 (Referred by Gammon Construction Limited on 9/4/2022)</p>	<p>Environmental Complaint No: EC-050-K10/RE/00006123-22</p> <p style="text-align: center;"><u>Details of Complaint</u></p> <p>The complaint (EPD ref.: K10/RE/00006123-22) was received by Environmental Protection Department on 3/4/2022 and referred by Gammon Construction Limited on 9/4/2022.</p> <p>The complaint related to the air (construction dust) is described as follows:</p> <p>Date of Complaint received: 3/4/2022 Details of Complaint:</p> <ul style="list-style-type: none"> - Complaint of <u>dust</u> arising from the construction sites and the associated dump trucks operation. - Please ensure the works fulfill the relevant environmental legislation and their subsidiary regulations. - Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site. <p>A. <u>Details of Investigation and findings:</u></p> <ul style="list-style-type: none"> - Construction dust would be generated from the piling, drilling, excavation, concrete breaking activities and transportation of soil and broken concrete on 2/4/2022. No significant dust would be generated on 3/4/2022. - Besides, there were 12 trips of soil and broken concrete transported by dump trucks from MTK on 2/4/2022. <p>B. <u>EM&A Monitoring for Construction Noise</u></p> <ul style="list-style-type: none"> - No non-compliance was recorded based on the monitoring data of air quality at the EM&A station and additional monitoring station. <p>C. <u>Findings from the joint site inspection with ER, Contractor and ET on 6/4/2022:</u></p> <ul style="list-style-type: none"> - No adverse observation for construction dust recorded during the site inspection. <p>D. <u>Noise Mitigation Implemented by the Contractor</u></p> <ul style="list-style-type: none"> - As reported by the Contractor, mitigation measures for minimizing the construction dust nuisance were implemented at MTK site, including <ol style="list-style-type: none"> 1. Regular watering was provided during concrete breaking 2. Regular watering for the haul road and exposed surface 3. Wheel washing at the entrance 4. Dump truck provided with mechanical covers for transportation of soil and broken concrete. <p>E. <u>Conclusion:</u></p> <ul style="list-style-type: none"> - Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from MTK site to public. - The monitoring results at the EM&A stations and additional environmental monitoring station had also complied with the criteria stipulated in EIAO-TM and HKAQO. - Moreover, there was no adverse observation for construction dust recorded during the site inspection on 6/4/2022. - Therefore, the complaint on construction dust was non-project related. <p>F. <u>Recommendations:</u></p> <ul style="list-style-type: none"> - Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO), Air Pollution Control (Construction Dust) Regulation (Cap.311R). - Review the effectiveness of mitigation measures for dust at 	<p>Closed</p>		

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
		the site regularly to minimize the dust nuisance from the site to public and enhance the performance of the measures based on the variation of construction if that is necessary. <ul style="list-style-type: none"> - Ensure that sufficient water spraying is provided for all dusty activities, exposed area and haul road. - Ensure that stockpiles of dusty material are covered by impervious sheeting. - Reschedule works to minimize nuisance to the public. - Keep communication channels available and maintain the relationships with the nearby stakeholders 			
Environmental complaints (2 of 3)	4/4/2022 (Referred by Gammon Construction Limited on 8/4/2022)	<p>Environmental Complaint No: EC-051-K10/RE/00006209-22</p> <p style="text-align: center;"><u>Details of Complaint</u></p> <p>The complaint (EPD ref.: K10/RE/00006209-22) was received by Environmental Protection Department on 4/4/2022 and referred by Gammon Construction Limited on 8/4/2022.</p> <p>The complaint related to the noise concern was described as follows:</p> <p>Date of Complaint received: 4/4/2022 Details of Complaint:</p> <ul style="list-style-type: none"> - Complaint of loudspeaker <u>noise</u> from the construction site near Long Yuet Street around 07:45 in every weekday. - Please ensure the works fulfill the relevant environmental legislation and their subsidiary regulations. - Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site. <p>A. <u>Details of Investigation and findings:</u></p> <ul style="list-style-type: none"> - One loudspeaker was used for the morning briefing during 07:45 to 08:00. <p>B. <u>EM&A Monitoring for Construction Noise</u></p> <ul style="list-style-type: none"> - Based on the monitoring results, all monitoring results were under the criteria stipulated in EIAO-TM. No exceedance of limit level was recorded. <p>C. <u>Noise Mitigation Implemented by the Contractor</u></p> <ul style="list-style-type: none"> - The volume of the loudspeaker was turned down. - The loudspeaker was relocated far away from the sensitive receivers and the noisy side of the loudspeaker was faced to the marine area. <p>D. <u>Conclusion:</u></p> <ul style="list-style-type: none"> - No exceedance of limit level of noise was recorded at the EM&A stations and additional monitoring stations at Grand Waterfront. - Noise mitigation measures were implemented at Ma Tau Kok Community Liaison Centre Site. - Therefore, the complaint on the noise from loudspeaker noise from the construction site near Long Yuet Street was non-project related. <p>E. <u>Conclusion:</u></p> <ul style="list-style-type: none"> - Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO) and Noise Control Ordinance (NCO) (Cap. 400). - Suggest reconsidering and rearranging the time of morning briefing to minimize the nuisance to the public. 	Closed		

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
<p>Environmental complaints (3 of 3)</p>	<p>10/4/2022 (Referred by Gammon Construction Limited on 19/4/2022)</p>	<p>Environmental Complaint No: EC-052-K10/RE/00006540-22</p> <p style="text-align: center;"><u>Details of Complaint</u></p> <p>The complaint (EPD ref.: K10/RE/00006540-22) was received by Environmental Protection Department on 10/4/2022 and referred by Gammon Construction Limited on 19/4/2022.</p> <p>The complaint related to the noise concern was described as follows:</p> <p>Date of Complaint received: 10/4/2022 Details of Complaint:</p> <ul style="list-style-type: none"> - Complaint of leaking <u>dust</u> control measure in construction site. - Complaint of leaking <u>noise</u> mitigation measure for construction work. - Complaint of <u>noise</u> nuisance caused by <u>safety broadcast</u> during crane operation - Please ensure the works fulfill the relevant environmental legislation and their subsidiary regulations. - Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site <p>A. <u>Details of Investigation and findings:</u></p> <ul style="list-style-type: none"> - Construction dust and noise would be generated from the drilling, excavation, concrete breaking activities on 8/4/2022 and 9/4/2022 at MTK. No signification air and noise impact would be generated on 10/4/2022. <p>B. <u>Complaint on Construction Dust</u></p> <p>EM&A Monitoring for Construction Dust</p> <ul style="list-style-type: none"> - No non-compliance was recorded based on the monitoring data of air quality at the EM&A station and additional monitoring station at Grand Waterfront on 9/4/2022 and 13/4/2022. <p>Findings from the joint site inspection with ER, Contractor and ET on 13/4/2022:</p> <ul style="list-style-type: none"> - The regular site inspection was conducted by ER, Contractor and ET at 09:30 on 13/4/2022 (Wednesday). There was no adverse observation for construction dust recorded during the site inspection. <p>Mitigation Measures Undertaken for Construction Dust by the Contractor:</p> <ol style="list-style-type: none"> 1. Regular watering was provided during concrete breaking 2. Regular watering for the haul road and exposed surface 3. Wheel washing at the entrance 4. Dump truck provided with mechanical covers for transportation of soil and broken concrete <p>C. <u>Complaint on Construction Noise</u></p> <p>EM&A Monitoring for Construction Noise</p> <ul style="list-style-type: none"> - Based on the monitoring results on 13/4/2022, all monitoring results were under the criteria stipulated in EIAO-TM. No exceedance of limit level was recorded. <p>Findings from the joint site inspection with ER, Contractor and ET on 13/4/2022:</p> <ul style="list-style-type: none"> - The regular site inspection was conducted by ER, Contractor and ET at 09:30 on 13/4/2022 (Wednesday). There was no adverse observation on noise from construction activities and safety broadcast during the site inspection. 	<p>Closed</p>		

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	<p>Noise Mitigation Implemented by the Contractor</p> <p>For minimizing the noise form construction activities:</p> <ol style="list-style-type: none"> Acoustic barrier was erected for all PMEs at MTK site <p>For minimizing the noise form safety broadcast during lifting operations:</p> <ol style="list-style-type: none"> The use of loudspeaker during all the lifting operation was prohibited on MTK site. However, due to safety concern, all the lifting appliances are required to install alert buzzer. Therefore, only walkie talkie and alert buzzer alert would be used on MTK site. <p>D. Conclusion:</p> <p>Complaint on Construction Dust</p> <ul style="list-style-type: none"> Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from MTK site to public. The monitoring results at the EM&A stations and additional environmental monitoring station at the Grand Waterfront on 9/4/2022 and 13/4/2022 had also complied with the criteria stipulated in EIAO-TM and HKAQO. Moreover, there was no adverse observation for construction dust recorded during the site inspection on 20/4/2022. Therefore, the complaint on construction dust was non-project related. <p>Complaint on Noise from Construction Activities and Safety Broadcast (Alert)</p> <ul style="list-style-type: none"> No exceedance of limit level of noise was recorded at the EM&A stations and additional monitoring stations at Grand Waterfront. Noise mitigation measures were implemented on the PMEs and safety broadcast system at MTK Site. Therefore, the complaint on the construction noise from the MTK site was non-project related. <p>E. Recommendations:</p> <p>Construction Dust</p> <ul style="list-style-type: none"> Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO), Air Pollution Control (Construction Dust) Regulation (Cap.311R). Review the effectiveness of mitigation measures for dust at the site regularly to minimize the dust nuisance from the site to public and enhance the performance of the measures based on the variation of construction if that is necessary. Ensure that sufficient water spraying is provided for all dusty activities, exposed area and haul road. Ensure that stockpiles of dusty material are covered by impervious sheeting. Reschedule works to minimize nuisance to the public. Keep communication channels available and maintain the relationships with the nearby stakeholders. <p>Construction Noise</p> <ul style="list-style-type: none"> Ensure all construction activities to be carried in compliance with the requirements of the Environmental Impact Assessment Ordinance (EIAO) and Noise Control Ordinance (NCO) (Cap. 400). Suggest reconsidering and rearranging the time of construction programme to minimize the nuisance to the public. 			

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0